PERFORMANCE REQUIREMENTS SUMMARY (PRS) CHART

RADIOLOGY EQUIPMENT REPAIR AND MAINTENANCE SERVICES

SPECIFIC PERFORMANCE REFERENCE	SERVICE SUMMARIZATION (SEE PARAGRAPH REFERENCED FOR COMPLETE CONTENT)	MONITORING METHOD	DEDUCTIONS/FEES TO BE ASSESSED
Specific Work Requirement Repair Services (Emergency) SOW, Subparagraph 3.2.3	Contractor shall provide emergency repair services, as determined by County, twenty-four (24) hours per day, seven (7) days a week, including all County holidays. Contractor shall respond telephonically to County Project Manager or designee within one (1) hour of a request for emergency repair services from County Project Manager or designee and shall have a technician onsite where the radiology equipment is located to perform the emergency repair services within four (4) hours of receiving the request for emergency repair.	Inspection and Observation	$50 per occurrence
Comprehensive Radiology Equipment Inventory and Preventative Maintenance Schedule SOW, Subparagraph 3.4.1	In accordance with Paragraph 3.5 (Service-Tracking and Inventory Database) below, Contractor shall utilize and maintain a comprehensive radiology equipment service-tracking and inventory database which is web-accessible by County for the purpose of querying service status, service schedules, and inventory lists and generating reports. The database shall be capable of generating an inventory list of all radiology equipment covered under the Agreement and set forth on Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work).	Inspection and Observation	$100 per day beyond the specified by County of failure to provide the required service-tracking and inventory database as outlined in Exhibit B (Statement of Work) of the Agreement.

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RADIOLOGY EQUIPMENT REPAIR AND MAINTENANCE SERVICES

SPECIFIC PERFORMANCE REFERENCE	SERVICE SUMMARIZATION (SEE PARAGRAPH REFERENCED FOR COMPLETE CONTENT)	MONITORING METHOD	DEDUCTIONS/FEES TO BE ASSESSED
Comprehensive Radiology Equipment Inventory and Preventative Maintenance Schedule SOW, Subparagraph 3.4.1 CONTINUED FROM ABOVE	In accordance with Subparagraph 3.5.3 below, Contractor's radiology equipment inventory list shall include the radiology equipment's description, manufacturer's name, model number, serial number, and specific location (e.g. address, room number). Upon commencement of the Agreement, Contractor shall input and populate into Contractor's comprehensive radiology equipment service-tracking and inventory database all radiology equipment described in Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work).	CONTINUED FROM ABOVE	CONTINUED FROM ABOVE
Comprehensive Radiology Equipment Inventory and Preventative Maintenance Schedule SOW, Subparagraph 3.4.2	Within thirty (30) calendar days of commencement of the Term of the Agreement, Contractor shall provide County Project Manager with a preventative maintenance service schedule for all radiology equipment covered under the Agreement and set forth on Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work). The preventative maintenance service schedule shall be updated quarterly and provided to County Project Manager. Contractor shall include, as part of such preventative maintenance service schedule, the preventative maintenance service requirements established by the OEM standards for all radiology equipment.	Written Documentation	$100 per day beyond the 30-day due date of failure to provide a preventative maintenance service schedule for all radiology equipment covered under the Agreement.

PERFORMANCE REQUIREMENTS SUMMARY (PRS) CHART

RADIOLOGY EQUIPMENT REPAIR AND MAINTENANCE SERVICES

SPECIFIC PERFORMANCE REFERENCE	SERVICE SUMMARIZATION (SEE PARAGRAPH REFERENCED FOR COMPLETE CONTENT)	MONITORING METHOD	DEDUCTIONS/FEES TO BE ASSESSED
Contractor's Responsibilities SOW, Subparagraph 5.1.3	Contractor shall ensure that Contractor Project Manager or designee is available to receive telephonic communication regarding the Agreement from County Project Manager or designee, Monday through Friday, excluding County holidays, during normal business hours, 8:00 a.m. until 5:00 p.m. Exceptions apply to emergency telephonic communications as stated in Subparagraph 3.2.3 of this Exhibit B (Statement of Work).	Inspection and Observation	$50 per occurrence
Contractor's Responsibilities SOW, Subparagraph 5.1.4	Contractor Project Manager shall ensure that at least one (1) Contractor staff member is available during the hours of 8:00 a.m. until 5:00 p.m., Monday through Friday, excluding County holidays, to respond to inquiries and complaints, which may be received from County Project Manager or designee regarding the Contractor's performance of the Agreement	Inspection and Observation	$50 per occurrence
Contractor's Responsibilities SOW, Subparagraph 5.1.5	Contractor Project Manager shall ensure that all technicians or staff providing services under the Agreement wear Contractor's company uniform and prominently display Contractor-provided identification badges, as well as a Department-issued custody facility pass in accordance with Subparagraph 4.3.4 of this Exhibit B (Statement of Work) at all times while conducting business or performing services at Department custody facilities.	Inspection and Observation	$50 per occurrence

PERFORMANCE REQUIREMENTS SUMMARY (PRS) CHART

RADIOLOGY EQUIPMENT REPAIR AND MAINTENANCE SERVICES

SPECIFIC PERFORMANCE REFERENCE	SERVICE SUMMARIZATION (SEE PARAGRAPH REFERENCED FOR COMPLETE CONTENT)	MONITORING METHOD	DEDUCTIONS/FEES TO BE ASSESSED
Quality Control Plan SOW, Section 8.0	Contractor shall establish and utilize a comprehensive Quality Control (Q.C.) plan. Contractor shall submit the Q.C. plan to the County Project Manager within fifteen (15) Business Days of commencement of the Term of the Agreement.	Written Documentation	$50 per day beyond the specified due date of failure to provide a completed Q.C. plan.
Annual Report SOW, Section 9.0	Contractor shall prepare and maintain a written report, annually, of all services, parts, and repairs provided for all radiology equipment covered under the Agreement and set forth on Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work). Annual reports shall be based on information generated from Contractor's service-tracking and inventory database in accordance with Subparagraph 3.5 (Service-tracking and Inventory Database) of this Exhibit B (Statement of Work), and shall include, but shall not be limited to: calibration of equipment used to service the Department's radiology equipment, preventative maintenance performed including parts provided, and emergency and non-emergency repairs completed, including parts provided. Format, content, and due date for the Annual Reports are to be arranged with and approved by the County Project Manager. Annual Reports shall be submitted to County Project Manager on the due date agreed upon by County Project Manager and Contractor.	Written Documentation	$50 per day beyond the specified due date of failure to provide an Annual report.