APPENDIX B

STATEMENT OF WORK

FUJI DIGITAL X-RAY CAPTURE SYSTEM EQUIPMENT MAINTENANCE AND REPAIR SERVICES

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1.0 INTRODUCTION

1.1 Background

1.1.1 The Los Angeles County Sheriff's Department, Medical Services Bureau (MSB) is the largest medical services provider of its kind in the country. It is the only County agency in California that operates a licensed Correctional Treatment Center. MSB has responsibility for the provision of medical treatment and on-going care for inmates remanded to the custody of the Sheriff's Department. There are, on average, 7,000+ inmates prescribed medications at any given time in the custody facilities, requiring approximately 21,000 clinical contacts each day.

1.1.2 On average, 425 inmates are processed into the jail system (intake) daily, 365 days per year, through the Inmate Reception Center. As part of the MSB communicable disease control program, each inmate, upon intake, is provided a chest screening x-ray in order to detect the presence of tuberculosis, or other threats to the health and safety of the inmate or others.

1.1.3 In order to ensure that the Fuji Digital X-Ray Capture Systems (Radiology Equipment) continue to operate efficiently and effectively, they must be maintained regularly, and repaired within a reasonable timeframe when problems are detected. The selected Contractor shall provide both preventative maintenance services and emergency and non-emergency repair services for the Department's radiology equipment.

1.2 Purpose

1.2.1 Contractor shall provide equipment maintenance and repair services for the Los Angeles County Sheriff's Department (Department), Fuji Digital X-Ray Capture System Equipment (Radiology Equipment), as required in this Exhibit B (Statement of Work) and elsewhere in the Agreement.

1.2.2 Contractor shall provide accurate and reliable preventative maintenance services and repair services for the Department's radiology equipment listed on Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work). The radiology equipment is located throughout the County in the Department's various custody facilities as set forth on Attachment B1 (Radiology Equipment Locations and Addresses) of this Exhibit B (Statement of Work). For purposes of the Agreement, the term "radiology

equipment" shall include all Fuji Digital X-Ray Capture System equipment.

1.2.3 Contractor's services shall be provided by skilled, trained technicians with expertise in the repair and maintenance of radiology equipment that is the same or similar to the radiology equipment listed on Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work).

2.0 SCOPE OF SERVICES

2.1 Contractor shall provide both preventative maintenance services and repair services to the Department for all radiology equipment listed on Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work). Such services shall include, but shall not be limited to, the following:

2.1.1 Utilize and maintain a comprehensive radiology equipment service-tracking and inventory database which is web accessible by County for the purpose of querying service status, service schedules, and inventory lists and generating reports.
2.1.2 Establish and utilize a comprehensive quality control plan;
2.1.3 Preventative maintenance services; and
2.1.4 Emergency and non-emergency repair services.

2.2 County shall have the sole discretion to add, replace, and/or delete radiology equipment and custody facilities at any time during the Term of the Agreement.

3.0 SPECIFIC WORK REQUIREMENTS

Contractor shall provide the following services for all radiology equipment listed on Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work).

3.1 Preventative Maintenance Services

3.1.1 Contractor shall, at a minimum, provide quarterly preventative maintenance services, which shall include all required labor and parts, for the radiology equipment set forth on Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work) on days and at times mutually agreed to by County Project Manager and Contractor as stated in the preventative maintenance service schedule, as further described in Subparagraph 3.4.2 below.

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3.1.2 Notwithstanding Subparagraph 3.1.1 above, preventative maintenance services must be performed in accordance with the Original Equipment Manufacturer (OEM) recommendations regarding frequency of preventative maintenance services and must comply with all appropriate licensing and accrediting agency standards (e.g., Joint Commission on the Accreditation of Healthcare Organizations (JCAHO), Occupational Safety and Health Administration (OSHA), and California Department of Health Services, and Title 22 of the California Code of Regulations). Contractor shall ensure that all radiology equipment is maintained to minimum regulatory compliance standards.

3.1.3 Preventative maintenance services shall include, but shall not be limited to, inspection, cleaning and lubrication, safety inspection, functional testing, and adjustments and/or calibrations necessary to maintain proper functioning of the radiology equipment, and the replacement of worn, defective, or broken parts with new parts or materials specifically designed for the radiology equipment in accordance with Section 11 (Materials and Equipment) of this Exhibit B (Statement of Work). All parts provided as part of preventative maintenance services shall not be billed to County.

3.1.4 Contractor shall provide preventative maintenance services for any and all radiology equipment that is added or replaced by County during the Term of the Agreement. In the event of such addition or replacement of radiology equipment, Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work) and the pricing sheets shall be updated accordingly pursuant to Paragraphs 6.3 or 6.4 of the Agreement, as applicable. The annual pricing for radiology equipment that is added or replaced shall be as set forth in Subparagraph 8.1.4 of the Agreement.

3.1.5 Contractor shall provide preventative maintenance services for any and all new types of radiology equipment that are added by County during the Term of the Agreement. In the event of such addition of new types of radiology equipment, Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work) and the pricing sheets shall be updated accordingly pursuant to Paragraphs 6.3 or 6.4 of the Agreement, as applicable. The annual pricing for such new types of radiology equipment shall be as set forth in Subparagraph 8.1.5 of the Agreement.

3.1.6 Contractor shall notify County Project Manager and provide recommendations for the replacement of radiology equipment for which parts are no longer available.

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3.2 Repair Services (Emergency & Non-Emergency)

3.2.1 Contractor shall provide as-needed emergency and non-emergency repair services, as determined by County, for the radiology equipment set forth on Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work). Contractor shall be responsible for all costs associated with emergency and non-emergency repair services, except as provided in Section 6.0 (Exclusions) of this Exhibit B (Statement of Work).

3.2.2 Contractor shall provide non-emergency repair services, as determined by County, Monday through Friday, 8:00 a.m. until 5:00 p.m., excluding County holidays. Contractor shall respond telephonically to County Project Manager or designee within four (4) hours of a request for non-emergency repair services from County Project Manager or designee and shall have a technician onsite where the radiology equipment is located to perform the non-emergency repair services no later than 5:00 p.m. on the next Business Day. If the non-emergency repair services commence prior to 5:00 p.m. (Monday through Friday), but extend beyond 5:00 p.m., no additional service charges shall be incurred by County over and above the hourly Labor Rates set forth on Exhibit C1 (Rate Schedule Pricing) of the Agreement, if applicable

3.2.3 Contractor shall provide emergency repair services, as determined by County, twenty-four (24) hours per day, seven (7) days a week, including all County holidays. Contractor shall respond telephonically to County Project Manager or designee within one (1) hour of a request for emergency repair services from County Project Manager or designee and shall have a technician onsite where the radiology equipment is located to perform the emergency repair services within four (4) hours of receiving the request for emergency repair.

3.2.4 Contractor shall provide all parts required for emergency and non-emergency repair services at Contractor's expense, except as provided in Section 6.0 (Exclusions) of this Exhibit B (Statement of Work).

3.2.5 If, upon arrival at the Department custody facility, Contractor's technician determines that the radiology equipment cannot be immediately repaired, then Contractor's technician shall notify County Project Manager or designee within four (4) hours in writing (email acceptable). Written notification shall include an estimated timeframe for repair and cost.

3.2.6 Emergency and non-emergency repair services shall include, but shall not be limited to, the diagnosis and correction of malfunctions and/or failures occurring to said radiology equipment.

3.2.7 Contractor shall notify County Project Manager and provide recommendations for the replacement of radiology equipment for which parts are no longer available

3.3 Radiology Equipment Upgrades and Improvements

3.3.1 Contractor shall provide all Original Equipment Manufacturer (OEM) recommended and/or County required radiology equipment upgrades and improvements to all radiology equipment set forth in Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work), following the written approval of the County Project Manager.

3.3.2 All Original Equipment Manufacturer (OEM) recommended and/or County required radiology equipment upgrades and improvements to all radiology equipment set forth in Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work), which are provided by the OEM at no cost and have been approved in writing by the County Project Manager, shall be made available and installed by Contractor on the radiology equipment at each custody facility at no cost to County. Contractor shall not charge County for any labor provided by Contractor at the hourly Labor Rate or otherwise bill County for any parts or services provided under this Subparagraph 3.3.2.

3.3.3 All OEM recommended and/or County required radiology equipment upgrades or improvements provided by OEM at a cost shall be made available and installed on radiology equipment set forth on Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work) only upon the written approval of County Project Manager. The cost of the radiology equipment upgrades or improvements, and the cost of any parts required for the radiology equipment upgrades or improvements to be provided by Contractor at then-current list or exchange price for such parts, must be approved by County Project Manager in writing (email acceptable) prior to purchase and commencement of such radiology equipment upgrades and improvements. Contractor shall submit an invoice to County for the radiology equipment upgrades or improvements in accordance with Section 10 (Invoices and Payment) of the Agreement. Contractor shall not charge County for any labor provided by Contractor at the hourly Labor Rate for services provided under this Subparagraph 3.3.3.

(1) Contractor shall make OEM's current year price book(s) available to the County Project Manager so as to validate such costs prior to County Project Manager approval.

(2) Contractor shall install such radiology equipment upgrades and improvements at no additional charge to County over and above the cost charged to Contractor by the OEM.

3.4 Comprehensive Radiology Equipment Inventory and Preventative Maintenance Schedule

3.4.1 In accordance with Paragraph 3.5 (Service-Tracking and Inventory Database) below, Contractor shall utilize and maintain a comprehensive radiology equipment service-tracking and inventory database which is web-accessible by County for the purpose of querying service status, service schedules, and inventory lists and generating reports. The database shall be capable of generating an inventory list of all radiology equipment covered under the Agreement and set forth on Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work). In accordance with Subparagraph 3.5.3 below, Contractor's Radiology Equipment Inventory List shall include the radiology equipment's description, manufacturer's name, model number, serial number, and specific location (e.g. address, room number). Upon commencement of the Agreement, Contractor shall input and populate into Contractor's comprehensive radiology equipment service-tracking and inventory database all radiology equipment described in Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work).

3.4.2 Within thirty (30) calendar days of commencement of the Term of the Agreement, Contractor shall provide County Project Manager with a preventative maintenance service schedule for all radiology equipment covered under the Agreement and set forth on Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work). The preventative maintenance service schedule shall be updated quarterly and provided to County Project Manager. Contractor shall include, as part of such preventative maintenance service schedule, the preventative maintenance service requirements established by the OEM standards for all radiology equipment.

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3.5 Service-Tracking and Inventory Database

Contractor's comprehensive radiology equipment service-tracking and inventory database shall electronically manage all repair services (emergency and non-emergency), preventative maintenance services, and County's radiology equipment inventory. Contractor shall make its comprehensive radiology equipment service-tracking and inventory database available and accessible to the Department online via the internet. Contractor shall provide the Department with online query and report generating functionality in accordance with Subparagraphs 3.5.1 through 3.5.3 below and elsewhere herein.

Contractor's comprehensive radiology equipment service-tracking and inventory database shall track and document the following information:

3.5.1 Emergency and non-emergency repair services shall include, but shall not be limited to the following:

- Date and time of repair service calls are placed by County;
- Dates and times repair service calls are dispatched and completed by Contractor;
- Custody facility from which repair service call was placed by County;
- Name of County personnel who placed the request for service call;
- Serial number of radiology equipment serviced;
- Location of radiology equipment serviced;
- Description of problem and estimated time and date of completion of repair;
- Description of Work completed or disposition of Work in progress, including a listing of parts replaced or placed on order;
- Complete, documented service history of each piece of radiology equipment; and
- Service technician's full name;

3.5.2 Preventative maintenance services shall include, but shall not be limited to the following:

- Date and time of preventative maintenance services completed for each radiology equipment item;
- Custody facility from which preventative maintenance services are completed for each radiology equipment item;
- Serial number of radiology equipment item serviced;
- Description of Work completed or disposition of Work in progress, including a listing of parts replaced or placed on order due to preventative maintenance services;

- Complete, documented service history of each piece of radiology equipment in regards to preventative maintenance services; and
- Service technician's full name;

3.5.3 Comprehensive Radiology Equipment Inventory List shall include, but shall not be limited to the following:

- Radiology Equipment description (manufacturer's name, model number, and serial number);
- Radiology Equipment location (e.g. address, room number);
- Radiology Equipment preventative maintenance schedule; and
- Radiology Equipment replacement information (if applicable).

In addition to Contractor's electronic maintenance of service-tracking and inventory information, Contractor shall maintain paper (hard-copy) files of service-tracking and inventory information that is generated by Contractor's service-tracking and inventory database. Copies of paper (hard-copy) files shall be made available to County Project Manager upon request.

4.0 SAFETY AND SECURITY REQUIREMENTS

4.1 All services shall be conducted in a safe manner and shall comply with requirements of the State of California, local rules and regulations, and OSHA safety standards.

4.2 If at any time Contractor fails to comply, or refuses to comply, with Paragraph 4.1 above, the Department may issue an order stopping all or part of the services until satisfactory corrective action has been taken. No part of the time lost due to any such stop order may be subject to claim for excess cost and damages under the Agreement.

4.3 Facility Access

4.3.1 County shall maintain final authority on all facility security issues involving Contractor.

4.3.2 Entry Application for Custody Facilities

a. Upon execution of the Agreement, and prior to commencing Work, all Contractor staff requiring access to Department custody facilities must be approved for entry into the Department's custody facilities.

b. Contractor shall submit Attachment B3 (Entry Application for Custody Facilities) of this Exhibit B (Statement of Work) to the County Project Manager for all Contractor staff requiring access to the Department's custody facilities to perform services under the Agreement.

c. Once submitted, and consistent with the requirements set forth in the Agreement, Contractor staff shall undergo a background check in accordance with Paragraph 33.0 (Background and Security Investigations) of Exhibit A (Additional Terms and Conditions) of the Agreement and all required mandatory custody training in accordance with Subparagraph 4.3.3 below, prior to receiving access to any Department custody facility.

4.3.3 All Contractor employees shall attend a mandatory (4) four-hour jail orientation prior to performing Work in any Department custody facility. This orientation will be provided by the Department at no direct cost to Contractor and their employee.

4.3.4 Contractor's staff shall comply with current Department custody facility entry requirements, which includes the exchange of a government-issued identification card for a Department custody facility pass. Passes shall be displayed at all times.

4.3.5 Any lost or stolen passes must be immediately reported by Contractor's staff to Contractor Project Manager and the concerned on-duty Watch Commander of the custody facility. Contractor Project Manager shall provide telephonic or in-person notification to County Project Manager of any lost or stolen pass, as soon as feasible. Telephone notification shall be followed within twenty-four (24) hours via confirming email to County Project Manager and County Project Director specifying the Contractor staff involved, and articulating the factual circumstances associated with the loss or theft.

4.3.6 Contractor's staff shall be responsible for returning any Department-issued custody facility pass to appropriate Department custody facility personnel, prior to leaving the concerned Department custody facility.

4.4 Contractor's staff, vehicles, workplace, materials, tools, and equipment shall be subject to search and inspection by Department personnel without notice, and at any time, while on County property.

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5.0 CONTRACTOR'S STAFF

5.1 Contractor's Responsibilities

Contractor shall assign one staff member to serve as and perform the services of Contractor Project Manager. The Contractor Project Manager shall be able to communicate effectively in English. In addition to the duties stated in Section 4 (Administration of Agreement-Contractor) of the Agreement, the Contractor Project Manager shall also be responsible for the following:

5.1.1 Contractor Project Manager shall determine daily Work duties, staffing levels, scheduling and staffing hours needed to properly provide preventative maintenance and repair services to County, as defined and required herein.

5.1.2 Contractor Project Manager shall implement and maintain appropriate supervision of all Contractor staff providing services pursuant to the Agreement.

5.1.3 Contractor shall ensure that Contractor Project Manager or designee is available to receive telephonic communication regarding the Agreement from County Project Manager or designee, Monday through Friday, excluding County holidays, during normal business hours, 8:00 a.m. until 5:00 p.m. Exceptions apply to emergency telephonic communications as stated in Subparagraph 3.2.3 of this Exhibit B (Statement of Work).

5.1.4 Contractor Project Manager shall ensure that at least one (1) Contractor staff member is available during the hours of 8:00 a.m. until 5:00 p.m., Monday through Friday, excluding County holidays, to respond to inquiries and complaints, which may be received from County Project Manager or designee regarding the Contractor's performance of the Agreement.

5.1.5 Contractor Project Manager shall ensure that all technicians or staff providing services under the Agreement wear Contractor's company uniform and prominently display Contractor-provided identification badges, as well as a Department-issued custody facility pass in accordance with Subparagraph 4.3.4 of this Exhibit B (Statement of Work) at all times while conducting business or performing services at Department custody facilities.

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6.0 EXCLUSIONS

6.1 As required elsewhere herein, Contractor shall provide all emergency and non-emergency repairs for radiology equipment set forth on Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work). Contractor may bill County at the hourly Labor Rates set forth on Exhibit C1 (Rate Schedule Pricing) of the Agreement only for required emergency or non-emergency repairs resulting from causes other than ordinary use of the radiology equipment by the County, as determined by the County Project Director. Such "causes other than ordinary use of the radiology equipment by the County" are defined herein as:

6.1.1 Gross neglect by County, misplacement by County, County custody facility air conditioner or humidity control malfunction or failure, and County custody facility electrical system malfunction or failure; and

6.1.2 Acts of God, fires, flood, war, acts of sabotage, riots, or accidents that are not caused directly or indirectly by acts or omissions of the Contractor, its employees, or agents.

6.2 Charges for emergency and non-emergency services rendered pursuant to this Section 6.0 (Exclusions) shall be authorized in writing by County Project Manager and shall be invoiced at the hourly Labor Rates set forth on Exhibit C1 (Rate Schedule Pricing) of the Agreement. Furthermore, Contractor shall be reimbursed for the procurement of any and all required parts as part of emergency and non-emergency repair services pursuant to this Section 6.0 (Exclusions), and Contractor shall bill County for such parts at Contractor's actual cost, plus Contractor's markup which shall not exceed five percent (5%) of the actual cost. The cost for parts provided by Contractor as part of emergency and non-emergency repair services pursuant to this Section 6.0 (Exclusions) must be approved by County Project Manager or designee prior to purchase. Contractor shall invoice County in accordance with Section 10.0 (Invoice and Payment) of the Agreement. Contractor shall be responsible for the cost of shipping and freight for all parts.

7.0 INFECTION CONTROL

7.1 Contractor shall ensure that each Contractor technician who performs services under the Agreement is examined by a licensed physician, or other licensed medical practitioner authorized to perform such physical examinations, on an annual or biannual basis, as required by the JCAHO and Section 70723 of Title 22 of the California Code of Regulations.

7.2 Contractor shall provide County, upon request, evidence that each Contractor technician (1) is free of infectious/contagious disease(s) which

would interfere with that technician's ability to perform the services hereunder or which could be transmitted in the work place, (2) is immunized against common communicable diseases, and (3) has received an initial chest X-ray, an annual TB skin test, TB symptoms evaluation or periodic chest X-ray, and a measles (Rubeola) and Rubella antibody titer demonstrating immunity or vaccination.

7.3 Written certification that each Contractor technician is free of infectious disease(s), has been tested or vaccinated as required in Paragraph 7.2 above, and is physically able to perform the duties described herein shall be retained by the Contractor for purposes of inspection and audit, and shall be made available to the Department upon request.

7.4 If any of Contractor's staff are diagnosed with having an infectious disease, and Contractor is made aware of such a diagnosis and such person has had contact with a County employee or patient during the usual incubation period for such infectious disease, then Contractor shall report such occurrences to County Project Manager within twenty-four (24) hours of becoming aware of the diagnosis.

7.5 If a County employee or patient is diagnosed with having an infectious disease and such County employee or patient has had contact with Contractor's staff during the usual incubation period for such infectious disease, then County Project Manager shall report such occurrences to Contractor.

8.0 QUALITY CONTROL

Contractor shall establish and utilize a comprehensive Quality Control (Q.C.) Plan. Contractor shall submit the Q.C. Plan to the County Project Manager within fifteen (15) Business Days of commencement of the Term of the Agreement. This Q.C. Plan shall be used to ensure compliance with the requirements set forth in the Agreement. The Q.C. Plan shall include, but shall not be limited to, the following:

1) Activities to be monitored to ensure compliance with all Agreement administrative requirements, and frequency of monitoring;
2) Contractor's written policies and procedures for licensing, certifying, qualifying, and training for Contractor's technicians and/or staff;
3) Samples of forms to be used in monitoring (employee time records, employee sign-in/out sheets, etc.);
4) Documentation of appropriate calibration, or other verification, that radiology equipment is operating properly; and
5) The method for reviewing and recording all employee Work, the quality control inspections to be conducted by Contractor, any corrective action taken, the time a problem was first identified, a clear

description of the problem, and the time elapsed between identification and completed corrective action, shall be provided to County upon request.

9.0 ANNUAL REPORT

9.1 Contractor shall prepare and maintain a written report, annually, of all services, parts, and repairs provided for all radiology equipment covered under the Agreement and set forth on Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work). Annual reports shall be based on information generated from Contractor's service-tracking and inventory database in accordance with Subparagraph 3.5 (Service-tracking and Inventory Database) of this Exhibit B (Statement of Work), and shall include, but shall not be limited to: calibration of equipment used to service the Department's radiology equipment, preventative maintenance performed including parts provided, and emergency and non-emergency repairs completed, including parts provided.

9.2 Format, content, and due date for the Annual Reports are to be arranged with and approved by the County Project Manager. Annual Reports shall be submitted to County Project Manager on the due date agreed upon by County Project Manager and Contractor.

10.0 CONTRACT PERFORMANCE DISCREPANCY REPORT

10.1 Verbal notification of a contract performance discrepancy will be made to the Contractor Project Manager as soon as possible whenever a contract discrepancy is identified. The problem shall be resolved within a time period mutually agreed upon by County and Contractor.

10.2 The County Project Manager will determine whether a formal Contract Discrepancy Report (CDR) shall be issued. Upon receipt of a CDR, Contractor shall respond in writing to the County Project Manager within ten (10) Business Days, acknowledging the reported discrepancies or presenting contrary evidence. A plan for correction of all deficiencies identified in the CDR shall be submitted to the County Project Manager within ten (10) Business Days from the day of issuance by County. A sample Contract Discrepancy Report form is attached as Attachment B5 (Contract Discrepancy Report (CDR)) of this Exhibit B (Statement of Work).

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11.0 MATERIALS AND EQUIPMENT

11.1 Contractor's Material and Equipment (Tools)

11.1.1 The cost and purchase of all tools and diagnostic equipment (tools) needed to provide the radiology equipment repair and preventative maintenance services under the Agreement shall be the sole responsibility of Contractor.

11.1.2 Contractor shall maintain all of its tools in accordance with OSHA, or other regulatory standards as they may apply, and shall check tools before use for safety and functionality. Contractor shall ensure that all Contractor staff wear safety and protective gear in accordance with OSHA and/or other regulatory employee safety standards.

11.2 Material Standards – (Radiology Equipment Parts, Upgrades and Improvements)

11.2.1 Contractor shall use either OEM parts or alternate part that meet or exceed OEM standards.

11.2.2 When a radiology equipment part or component is mentioned by trade name or a manufacturer's name, it is intended to establish a standard of merit. Radiology Equipment parts or components of other manufacturers may be used, provided they are of the same type and of equal quality. The Department shall be the sole judge as to "equal". All materials and radiology equipment shall be new, or an approved type, or certified overhauled, and installed as recommended by the manufacturer. All materials and radiology equipment shall be properly tested, regulated, calibrated, adjusted and placed in proper operating condition before the Work can be accepted.

11.2.3 Contractor shall not charge the County freight charges.

12.0 CONTRACTOR'S WARRANTY

12.1 Contractor warrants that all Work performed under the Agreement will be performed in a timely and workmanlike manner using only qualified, skilled, or OEM-trained technicians specifically qualified to maintain and repair the radiology equipment listed in Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work).

12.2 Upon completion of Work, Contractor shall remove remaining excess materials from the radiology equipment. Any dirt, stains, or residues on

the radiology equipment or surrounding areas resulting from the Work performed under the Agreement shall be cleaned off and removed.

12.3 Contractor warrants that all tasks, deliverables, services, and other Work provided shall conform to the specifications and the standards established by each respective OEM for the radiology equipment listed in Attachment B2 (Radiology Equipment Inventory List) of this Exhibit B (Statement of Work).

13.0 PERFORMANCE REQUIREMENTS SUMMARY

13.1 All listings of services used in Attachment B4 (Performance Requirements Summary (PRS) Chart) of this Exhibit B (Statement of Work) are intended to be completely consistent with the Agreement and this Exhibit B (Statement of Work) and are not meant in any case to create, extend, revise, or expand any obligation of Contractor beyond that defined in the Agreement and this Exhibit B (Statement of Work). In any case of apparent inconsistency between services as stated in the Agreement and this Exhibit B (Statement of Work) and Attachment B4 (Performance Requirements Summary (PRS) Chart), the meaning apparent in the Agreement and this Exhibit B (Statement of Work) will prevail. If any service seems to be created in Attachment B4 (Performance Requirements Summary (PRS) Chart) which is not clearly and forthrightly set forth in the Agreement and this Exhibit B (Statement of Work), that apparent service will be null and void and place no requirement on Contractor.